Commercial Warranty

Furniture Leisure Inc. offers the following commercial warranty to the original purchaser with proof of purchase. Photos may be required to file a claim. This commercial warranty does not apply to beach warranty.

Frames

Furniture Leisure Inc. warrants all extruded aluminum frames against defects in material and workmanship for three (3) years from original date of purchase. If your frame fails structurally during normal use, Furniture Leisure Inc. will repair or replace the frame with the same product and frame, at no cost. If the product of frame finish has been discontinued, a similar item will be used. This includes labor during the first twelve (12) months. Note: Glide replacement is a necessary function in maintaining the furniture and should be accomplished on an annual basis, or more frequently, depending on the level of usage. Replacement glides are available for purchase from Furniture Leisure Inc. Note that many of our sling dining chairs require additional bracing (i.e. bolt thru) to be warranted for commercial use.

Cast Aluminum Furniture

Cast aluminum frames are warranted against defects in material and workmanship for one (1) year from original date of purchase.

Wicker Furniture

Wicker frames are warranted for three (3) years against defects in material and workmanship. The resin wicker is warranted for one (1) year against discoloration and breakage. Glass tabletops that come standard with wicker tables are not covered in this warranty. The Beechwood grouted tile top tables found in the Oxford collection are warranted for use under covered areas only.

Fire Products

All fire pit hardware is warranted for one (1) year against manufacturers defects. The hardware includes: the burner, bowl, gas valves, hoses, wires and the igniter. See the warranty information included with each fire pit bowl for full warranty information. Some surface rust may appear on the hardware during normal use. This is not warranted.

Vinyl Straps

Furniture Leisure Inc. warrants vinyl straps against breakage and rivet failure for the two (2) years. Not covered is damage resulting from suntan lotions, bleach solvents, strong chemicals, reclaimed water. Or the natural fading and normal wear and tear.

Powder Coated Frame Finish

The powder coated frame finishes on all furniture frames and table bases are warranted against cracking, peeling, or blistering for five (5) years, with the exception of Versailles cast aluminum deep seating, dining & tables. The Versailles collection is warranted against cracking, peeling, or blistering for a period of one (1) year. Not covered is damage caused by the use of pressure washers, abrasive cleaners, bleach, reclaimed water or other harmful chemicals. Natural fading and wear and tear from normal usage is expected and is not covered in the warranty. Minor variations in color and texture of finishes are not covered under the warranty.

Slings, Padded Slings, Cushions, Umbrellas and Pillows

Sling, padded sling, cushions, Oxford woven foam fill, umbrellas (covers and frames) and pillows are warranted for one (1) year from date of original purchase against manufacturing defects. This includes the fabric/sewing integrity and cushion/pad fill. Fabric fading, stretching and cushion fill collapsing resulting from normal usage are not covered by this warranty. Umbrella cord breakage on crank umbrellas is not covered.

Table Tops

All tabletops, except glass, are warranted one (1) year against warping and manufacturing defects. Full marine grade polymer tabletop warranty can be found in Marine Grade Polymer section of this warranty. See Powder Coated Frame Finish section for the cast and punched aluminum finish warranty. Glass tabletops are not warranted. Scratching & chipping are considered normal wear & tear and not covered under this warranty.

Marine Grade & Recycled Polymer

Marine grade polymer furniture frames, components and tabletops are warranted for 10 years retail/5 years commercial against material defects, workmanship, discoloration, and cracking. Scratches, dents, and gouges are not covered under this warranty.

What is Not Covered:

- Scratching, chipping, or grout pitting that normally occurs in grouted surfaces. Moisture can be absorbed into some stone and grout, which can then freeze and cause the stone to crack. This is not covered warranty.
- The glass wind guard used on fire pits.
- Breakage, chipping, scratching of Punched Aluminum, Fiberglass, Glass, Acrylic, and Faux Stone table tops (Faux Stone tabletops are hand finished and no two tops are alike, Differences in color saturation and shade are expected.)
- Failure caused by fire, freight damage or acts od nature (such as, not limited to, freezing, high winds or animal defecation)
- Damage caused by suntan oil, bleach or any other abrasive cleaners or chemicals. See care & maintenance for appropriate cleaning.
- Unreasonable or abusive usage see Care & Maintenance on how properly maintain furniture.
- Scratched of chipped paint due to abuse (touch-up paint is available)
- Minor variations in color and texture or frame finishes.
- Normal wear and tear.
- Mildew or fading of fabric, frame finish or vinyl straps.
- Repairs made by any party other than authorized Furniture Leisure personnel.
- Furniture glides and end caps. Glide replacement is a necessary function in maintaining furniture. Replacement glides are available for purchase.
- Umbrella Bases.
- Moving Components (1.e.: fiberglass spring plates, glider arms, wicker recliner mechanisms)
- Any shipping costs & labor regarding warranty claims after one (1) year.