

WARRANTY

Furniture Leisure offers the following consumer residential and commercial limited warranties, to the original purchaser, with proof of purchase. The residential warranty is not valid for product used in a commercial application. All warranties are valid from the date of purchase, to the original purchaser only. Proof of purchase (original sales receipt with purchase date) is required and photos may also be required to file a warranty claim. Transfer of ownership will void all warranties.

Aluminum Frames

Extruded aluminum frames are warranted against defects in material and workmanship for 10 YEARS RESIDENTIAL/5 YEARS COMMERCIAL. If your frame fails structurally during normal use, Furniture Leisure will repair or replace (at the manufacturer's discretion) the frame with the same product, at no cost. If the product or frame finish has been discontinued, a similar item will be used. This includes labor/shipping during the first twelve (12) months. Note: Glide replacement is a necessary function in maintaining the furniture and should be accomplished on an annual basis, or more frequently, depending on the level of usage. Replacement glides are available for purchase from Windward. *Note that many of our sling dining chairs require additional bracing (i.e. bolt thru) to be warranted for commercial use. Please refer to the catalog and price list for more information on which collections this applies to.*

Marine Grade & Recycled Polymer

Marine grade polymer furniture frames, components and tabletops are warranted for 10 YEARS RETAIL/5 YEARS COMMERCIAL against material

defects, workmanship, discoloration and cracking. Scratches, dents and gouges are not covered under this warranty.

Fire Products

All fire pit hardware is warranted for 1 YEAR RESIDENTIAL/1 YEAR COMMERCIAL against manufacturing defects. The hardware includes: the burner, bowl, gas valves, hoses, wires and the igniter. See the warranty information included with each fire pit bowl for full warranty information. Some surface rust may appear on the hardware during normal use. This is not warranted.

Vinyl Straps

Furniture Leisure warrants vinyl straps against breakage, rivet failure and abnormal discoloration for 2 YEARS (RESIDENTIAL and COMMERCIAL). Not covered is damage resulting from suntan lotions, bleach, solvents, strong chemicals, reclaimed water, or the natural fading and normal wear and tear. In the event of breakage, or abnormal discoloration, replacement straps will be provided.

Powder-Coated Frame Finishes

The powder coated frame finishes on all Windward® furniture frames and table bases are warranted against cracking, peeling, or blistering for 7 YEARS RETAIL/3 YEARS COMMERCIAL, except for the collections listed under 'Wicker Collections'. The Wicker collections are warranted against cracking, peeling, or blistering for a period of 3 YEARS RETAIL/1 YEAR COMMERCIAL. Not covered is damage caused by using pressure washers, abrasive cleaners, bleach, reclaimed water, or other harmful chemicals. Natural fading and wear and tear from normal usage is expected and is not covered in this warranty. Minor variations in color and texture of finishes are not covered under this warranty.

Slings, Padded Slings, Cushions, Umbrellas, & Pillows

Slings, padded slings, cushions, Oxford woven foam fill, umbrellas (covers and frames) and pillows are warranted for 1 YEAR RETAIL/1 YEAR COMMERCIAL from date of original purchase against manufacturing defects. This includes the fabric/sewing integrity and cushion/pad fill. Fabric fading, stretching and cushion fill collapsing resulting from normal usage are not covered by this warranty. Umbrella cord breakage on crank umbrellas is not covered.

Tabletops

All tabletops, except glass, are warranted for 1 YEAR RETAIL/1 YEAR COMMERCIAL against warping and manufacturing defects. Full marine grade and recycled polymer tabletop warranties can be found in Marine Grade and Recycled Polymer section of this warranty. See Powder Coated Frame Finishes section for aluminum top finish warranty. Glass tabletops are not warranted. Scratching & chipping are considered normal wear & tear and not covered under this warranty.

What is Not Covered

- Transfer of ownership voids all warranties.
- Scratching, chipping or grout pitting that normally occurs in grouted surfaces. Moisture can be absorbed into some stone and grout, which can then freeze and cause the stone to crack. This is not covered by the warranty.
- The glass wind guard used on fire pits.
- Breakage, chipping, scratching of Punched Aluminum, Fiberglass, Glass, Acrylic and Faux Stone table tops.
- Failure caused by fire, freight damage or acts of nature (such as, not limited to, freezing, high winds or animal defecation).

- Damage caused by suntan oil, bleach or any other abrasive cleaners or chemicals.
- See care & maintenance for appropriate cleaning.
- Unreasonable or abusive usage.
- Scratched or chipped paint due to abuse (touch-up paint is available).
- Minor variations in color and texture of frame finishes.
- Normal wear and tear.
- Mildew or fading of fabric, frame finish or vinyl straps.
- Repairs made by any party other than authorized Windward personnel.
- Furniture glides and end caps. Glide replacement is a necessary function in maintaining furniture. Replacement glides are available for purchase.
- Umbrella bases
- Moving components (i.e.: fiberglass spring plates, glider arms, wicker recliner mechanisms, wheels, piston mechanism & components).
- Any shipping costs & labor regarding warranty claims after one (1) year.

CARE & MAINTENANCE

Preparing for Winter

The best thing that you can do for your furniture during extremely cold temperatures is put it in hibernation mode and store it indoors. If the furniture is stored outdoors, it's highly recommended the product is at least covered. If the product is stored in a place that is not climate controlled, be sure to drain all water from aluminum frames to avoid ice/freezing damage. This damage isn't covered

Powder Coated Aluminum Frames

Chlorinated water and saltwater can both be wearing on your furniture. Use a mixture of mild detergent and water to gently wash your frame of any dirt, salt or chemicals. Avoid using harsh chemicals or abrasive brushes. We recommend using your preferred car wax on frames at least once a year to protect and maintain the original luster.

Swivel Rockers & Gliders

To increase the longevity of your action piece lubricate it with lithium grease or petroleum jelly every 6 months or as needed.

Vinyl Straps

For vinyl straps, use a mixture of water and a mild detergent. It is best to avoid using harsh chemicals or abrasive brushes.

Umbrellas

Only use mild detergent, soap and warm water. Do not use harsh, discordant or abrasive chemicals or cleaners. Do not use bleach. Do not use wax. Read below for fabric cleaning instructions.

Aluminum Tops

Wash aluminum tops using a mixture of mild detergent and water.

Glass Tops

Use soap and water, or your favorite glass cleaner, wash with a soft sponge or cloth.

Acrylic Tops

Clean acrylic tops using soap and water only.

Fiberglass Tops

Maintain the look of your fiberglass top by washing it with a mixture of mild detergent and water. Avoid using harsh chemicals or abrasive brushes. Periodic waxing with fiberglass polish is recommended.

Nylon Guides

Nylon glides are used to protect your furniture and to protect the floor it is placed on. Glides are not warranted, but can be easily replaced.

Marine Grade Polymer

Clean everyday dirt and stains with a cleaner, such as Soft Scrub and a dish sponge. Tough stains on MGP can be soaked in bleach.

Wicker

Clean wicker weave using a mixture of water and mild detergent with a soft sponge or cloth. Rinse clean.