

UMBRELLA WARRANTY

FiberBuilt Umbrellas & Cushions warrants the fiberglass ribs on all Prestige Collection Umbrellas (Augusta, Bambusa, Bridgewater, Contempo, Diamante, Flight, Gusto, Lucaya, Nitro, Oceana, Palm, Riva, Unico and Viva) along Market and 8-rib Beach umbrellas and Pavilions for a period of five (5) years from the date of purchase to the original purchaser against defects in materials and workmanship. The fiberglass ribs on Garden, Patio and 6-rib Beach umbrellas are warranted for a period of one (1) year from the date of purchase to the original purchaser against defects in materials and workmanship. Wood umbrellas, Tents, Cabanas, Bases and upholstery work are also warranted for a period of one (1) year from the date of purchase to the original purchaser against defects in materials and workmanship. Euro Collection Umbrellas (Bali, Cantina, Edge and Venice) and Cantilever umbrella are warranted for a period of two (2) years from the date of purchase to the original purchaser against defects in materials and workmanship.

This warranty does not cover the umbrella pole, crank or tilt, normal fading of fabrics and finishes, or chemical stains. This warranty does not cover any damage due to acts of God, abuse, misuse, or vandalism incurred by the umbrella after purchase nor does it cover customer's own material.

For warranty to apply, umbrellas must be secured in property weighted bases, equal to or exceeding the weights provided in FiberBuilt's Base Weight Charts. See Base pages for recommended usage. Placement of umbrellas on rooftops, upper floors, high elevations or wind tunnel-like areas, etc. require appropriate umbrella styles and upgraded base weights as well as the use of through bolts. For these special types of locations, double vented canopies or Aruba canopies are recommended for necessary wind management. Warranty does not cover damage that results from improperly specified umbrellas or bases. Consult factory when ordering for such locations to ensure the product description meets the foreseeable conditions to which it will be exposed.

Though our fiberglass ribbed umbrellas have successfully passed wind tests over 50 miles per hour, FiberBuilt does not recommend leaving umbrellas open during storms or strong winds. Customer is responsible for taking the umbrella down when winds reach unsafe conditions. Normal care and maintenance of products is required to insure years of problem free use.

Damaged umbrellas should be immediately taken out of service. For warranty to apply products must be properly cared for and maintained. Modifications made to the product after production may void warranty. This warranty does not provide coverage or reimbursement for loss of use, time, inconvenience or other damages resulting from any defect in the product. To find out more about our warranty or to file a claim, please contact our customer service department at 866-667-8668. No returns will be accepted without prior approval.

FABRIC WARRANTY

Fabric coverage varies by product. Umbrella canopies made from Sunbrella, Outdura and Tempotest fabrics are warranted from the fabric mill against light fastness. This is a limited pro-rated warranty provided directly from the fabric mill for a period of five (5) years for Sunbrella and Tempotest furniture grade fabrics and for a period of ten (10) years for Sunbrella, Outdura and Tempotest marine grade fabrics. This warranty covers the fabric becoming unserviceable because of loss of color or strength from normal exposure conditions including sunlight, mildew, rot and atmospheric chemicals. It does not cover labor and installation supplied by FiberBuilt Umbrellas & Cushions or any other dealer. In the event that your fabric fails, please contact us to submit a claim and for further details. All fabric must be properly maintained and cleaned regularly for the warranty to be effective. Solution dyed poly, vinyl coated weaves and select marine grade fabrics do not carry an additional warranty.