Warranty

Even though each product has been engineered to last 15+ years we offer a 3 year structural on warranty on residential installs and 1 year warranty on commercial installs on all products. Structural warranty does not cover surface blemishes, staining, etching, surface cracking, spider cracking, mineral buildup on surface due to in-pool water issues or abuse. Abuse examples are: jumping off furniture, dropping furniture, jumping on furniture, dropping objects on furniture, overloading, tipping furniture over, hitting with another object, etc. Studio Redrock also defines abuse as its products being use for any other purpose than what the piece was originally intended for.

Due to the fact that each piece is handmade there will be slight variations in color, texture, size & weight and is considered normal. Color, size, weight, texture and other variations are not covered by warranty.

Per our care and maintenance instructions failure to take in-pool furniture out of water during any shock treatments, other chemical treatments or any other time when chemicals are high or out of balance voids warranty.

Stainless steel needs to be maintained by the owner and can rust when not properly maintained or when pool chemicals are out of balance or high. Studio Redrock does not cover any rusting or corrosion of stainless steel. Please refer to our care and maintenance page for maintenance of stainless steel portions of your furniture.

Any items that are deemed warrantable items we will cover the cost to repair or replace the piece. All products will need to be shipped back to Studio Redrock's Studio in St George Utah for inspection. Any crate or freight costs that are required to ship the items to Studio Redrock for inspection or from Studio Redrock back to client will be the sole responsibility of the client. Studio Redrock will not pay for shipping or crate costs of warranty replacement items.

It is important that you maintain furniture and lack of proper maintenance or care will void warranty.

If you have any questions about this policy please call and we will be happy to discuss with you.



FurnitureLeisure.com PoolFurnitureSupply.com
PicnicFurniture.com PicnicTableSupplier.com
ParkTables.com UBrace.com